



## INTEGRATION JOINT BOARD

<b>Date of Meeting</b>	6 <sup>th</sup> February 2024
<b>Report Title</b>	Chief Officer's Report
<b>Report Number</b>	HSCP.24.001
<b>Lead Officer</b>	<i>Sandra McLeod</i>
<b>Report Author Details</b>	<i>Roz Harper Executive Assistant rosharper@aberdeencity.gov.uk</i>
<b>Consultation Checklist Completed</b>	Yes
<b>Directions Required</b>	No
<b>Exempt</b>	No
<b>Appendices</b>	None
<b>Terms of Reference</b>	5

### 1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integration Joint Board with an update from the Chief Officer.

### 2. Recommendations

2.1 It is recommended that the Integration Joint Board:

- a. Agrees to amend its decision of 5 December 2023 in so far as it relates to the composition of the Appointment Panel and appoints June Brown, NHS Voting Member to the Panel in substitution of the IJB Vice Chair; and
- b. Notes the detail contained within the report.



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### 3. Strategic Plan Context

- 3.1. The Chief Officer's report highlights areas relevant to the overall delivery of the strategic plan.

### 4. Summary of Key Information

#### 4.1 Local Updates

##### **Mental Health & Wellbeing Festival**

There will be a month-long Mental Health and Wellbeing festival held throughout May 2024. Aberdeen city and Moray have joined up with the very successful Wellbeing festival which has been taking place in Aberdeenshire for the past eight years. The Wellbeing festival has traditionally been a weeklong series of events and engagement opportunities, however, this year, it has been extended to a month. Its an chance for groups, organisations and individuals to promote all the great course, classes and opportunities to support the mental health and wellbeing of the citizens of Aberdeen. We are asking for people, groups and organisations to let us know what they have scheduled on their weekly programmes and let the festival promote it. This will raise awareness of what is on offer across Aberdeen and to encourage additional members and /or volunteers.

##### **Aberdeen City Health & Social Care Partnership Conference**

On 29 February 2024 ACHSCP will be holding it's annual ACHSCP conference, this will be the first one held since before the Covid 19 pandemic and it will be at Aberdeen Beach Ballroom.

The Conference will highlight the achievements of our staff, facilitate wider networking and provide presentations . All Integration Joint Board members are encouraged to attend - a final programme will be issued in due course. Many of the staff well-being activities supported by the partnership will recommence in February and will continue throughout 2024.

##### **Len Ironside Learning Disability Service**

As part of a new Core Assurance Test Inspection methodology by the Care Inspectorate for low risk, better performing services, The Len Ironside Centre had an unannounced inspection on 30<sup>th</sup> November 2023. During this inspection the inspector confirmed that the previous evaluation of Grade 5 - very good –had been maintained.

##### **ACHSCP Public Health Team – “12 Days of Safety” Social Media Campaign**

During the festive period, the ACHSCP Public Health team created a “12 Days of Safety” social media campaign. The posts were shared on ACHSCP Facebook and X pages (formerly known as



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Twitter). The posts included information on emergency food provision, smoking cessation, energy bill support, food safety, Foetal alcohol spectrum disorders, and tips for nights out. The most popular post was regarding emergency food provision within the City, with the second top performing post being the promotion of Aberdeen City Vaccination Centre (ACVC) being open over the festive period for a free cup of tea and chat. The Public Health Team will continue to explore other opportunities to promote the importance of preventative health and wellbeing activity during 2024.

### **Health Improvement Fund Update**

The IJB's Health Improvement Fund aims to tackle health inequalities and promote preventative activity to improve healthcare and wellbeing in our communities.

Below are two case studies from projects funded by the IJB's Health Improvement Fund during 2022-23 - Peer Support Groups and Autism Understanding Library

#### Autism Understanding Scotland

The project set up an Autism Understanding Library which assists autistic people, supporters (families, friends and partners), and professionals working with autistic people to access good quality books and resources. The project has also set up weekly peer support groups which are designed and led by autistic service users and volunteers. So far the project has supported over 57 Autistic service users across the peer support groups and has received positive feedback.

#### Dyce and Stoneywood Community Association Lunch Club

This project supports the running of a lunch club at Dyce and Stoneywood Community Centre. The lunch club provides a free nutritious meal, free transport for those who need it, and a valuable opportunity to socialise with peers. The lunch club has a core group of approximately 22 regular attendees and is excellently supported by the local community with four volunteers supporting the running of the club and nine drivers transporting people to and from the community centre. The 6 month project evaluation has reported very positive feedback from lunch club attendees.

### **Social Needs Pathway**

ACHSCP is developing a 'Social Needs Pathway' alongside colleagues at Scottish Ambulance Service. The aim is to avoid conveyance to hospital for **non clinical** need cases. The need for clinical treatment is determined by the Flow Navigation Centre (FNC) who provide immediate clinical guidance for ambulance staff during call outs. The Partnership is looking at Single Points of Contact for Care Management, Adult Protection Social Work, Duty, and Out Of Hours social work teams.

The Pathway in practice: The Flow Navigation Centre will contact the relevant social work team to refer individuals that have been assessed to not need clinical treatment. The social work team will



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then respond to the individual directly. The social needs pathway approach has a number of benefits, it will save ambulance crew time during the call out and it should allow the ambulance crew to safely exit, without conveying to a hospital.

### **Technology Enabled Care**

The Digital Support Hub is providing Technology Enabled Care (TEC) through the Specialist Resource Solutions care agency, which has been working alongside Care Management to identify people who would benefit from their services. In addition to the wide variety of equipment on offer via the Telecare service, more of our service users are being supported to maximise their independence, supported by technology. Work is ongoing where patients who had been identified as requiring Long Term Care or alternative Housing, have been discharged home with a hybrid of care at home (in person) and TEC resources. So far there have been no readmissions to hospital or alternative care required.

### **Improvements to Delays**

Throughout 2023, The Older People and Physical Disability Care Management team undertook focused work to reduce the backlog for assessments. Internal practices have been developed throughout the year resulting in the average waiting time being reduced to 4 weeks, exceeding the timescale of 6 weeks set out in the National Care Standards.

In the past 12 months, unmet needs has reduced by 45% due to some of the work described above, but also by recognising the importance of maintaining good communication and collaboration with our care providers. Delayed Discharge has reduced by 34% over the past year. A working group has been set up to focus on flow, and minimising delays, this group consists of health and social care professionals.

### **Analogue to Digital Switchover**

In recognition of the progress, we have made on our analogue to digital telecare transition project, Digital Telecare for Scottish Local Government awarded Aberdeen City Health and Social Care Partnership (HSCP) and Bon Accord Care the **Bronze Digital Telecare Implementation Award** on Thursday the 11<sup>th</sup> of January 2024.

In order to achieve Bronze status through Route 2, a Telecare service provider must have successfully deployed digital-ready alarm devices to at least 50% of its dispersed and group alarm users. Our telecare service provider, Bon Accord Care, has now replaced 58% of the analogue dispersed alarms estate. The rollout of digital alarms is expected to be completed by the end of 2024.



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### Temporary Committee of the IJB

At the Integration Joint Board meeting on 5 December 2023, the IJB agreed, “to establish a temporary Committee of the IJB, to be called an Appointment Panel, constituting the Chair and Vice Chair of the IJB and Chairs of the Risk, Audit & Performance and Clinical & Care Governance Committees, with the Chief Executives of Aberdeen City Council (ACC) and NHS Grampian as principal advisers to the Panel to interview candidates and make an appointment. The Vice Chair is unavailable to attend the interview process scheduled for mid-February 2024.

The IJB’s Standing Orders state: *A voting member who is unable to attend a meeting of the IJB or its committees shall... arrange for a suitably experienced substitute, who is a member of the appropriate constituent authority, to attend in their place with voting rights.* As such, June Brown has agreed to substitute for the Vice Chair for the remainder of the recruitment process, The IJB is being asked to amend the membership of the Appointments Panel and to agree that June Brown replaces the Vice Chair.

The interview process will take place mid-February 2024, with any successful appointment coming to the IJB in March for approval.

### Regional Updates

#### GP Vision Programme

The General Practice Vision programme has now concluded the three facilitated stakeholder events. Workshops 2 and 3 were held on 8 and 22 November 2023, attendance numbers at these events was 206 and 215 respectively.

Stakeholder engagement targeting the younger generation was undertaken in December 2023. This included focus groups in high schools across the area, and a stall at Aberdeen University to engage with students. There will also be engagement with Medical Students early 2024. Feedback from these groups will be supplemental to the information and feedback already gathered.

A fourth workshop has been arranged for 17th January 2023, this will be a smaller workshop, with attendance from the General Practice Vision Programme Board, as well as other key stakeholders which will include representation from secondary care, patient stakeholder group and finance.

Themes that have been identified and will be included in the vision include:

- Keeping the population well
- Pathways
- Data
- Models of contract
- Premises



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- IT & Technology
- Multi-Disciplinary Team
- Mental health
- Education
- Continuity

The Vision and accompanying objectives to deliver that vision will be presented to the three IJB's on the following dates:

20<sup>th</sup> March 2024 – Aberdeenshire IJB

26<sup>th</sup> March 2024 – Aberdeen City IJB

28<sup>th</sup> March 2024 – Moray IJB

### **North East Steering Partnership Group**

The North East Steering Partnership Group met on 19 January 2024. The Group consists of the Chairs, Vice-Chairs and Chief Officers of the three health and social care partnerships in Grampian. The group considered the financial position of each of the three partnerships in Grampian. This led to a discussion on future collaboration including the possibility of consolidating services between partnerships where appropriate to do so. An update was provided on the General Practice Visioning work. Following four workshops and several engagement events, the vision and strategic objectives will be presented to all three Integration Joint Boards in March for approval.

### **National Updates**

#### **National Care Service**

In December, two letters from the Minister for Social Care, Mental Wellbeing and Sport which provide an insight to the Scottish Government's intentions regarding an NCS:

- [Letter from Maree Todd MSP to Clare Haughey MSP, 6 December 23](#); and
- [Letter from Maree Todd MSP to Kenneth Gibson MSP, 11 December 23](#).

The former provided an update on the Scottish Government's intentions to the Convener of the Scottish Parliament's Health, Social Care and Sport Committee. The latter set out for the Convener of the Finance and Public Administration Committee several responses to questions previously raised as well as sharing the Programme Business Case for an NCS.

Locally, Aberdeen, through the Aberdeen City Health and Social Care Partnership (ACHSCP) and Aberdeen City Council (ACC), has continued to engage directly with the Scottish Government and other national initiatives to influence, where possible and appropriate, the future shape of the



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NCS. Further discussion and determination at a national levels is still required in the following areas:

- Direct funding;
- Accountability arrangements;
- Employment of senior staff;
- Children's services;
- Justice services;
- Public protection arrangements; and
- Interaction of key services, such as those above, with a national care service board.

Meantime, Aberdeen's NCS Programme Board, chaired by the Chief Operating Officer at ACHSCP, continues to meet monthly. The Board will scrutinise the development of proposals of an NCS with a view to engaging in any consultation processes as well as ensuring that Aberdeen is managing the opportunities and risks associated with the NCS Bill. It is anticipated that the National Care Service (Scotland) Bill will proceed to Stage 2 of the parliamentary process by spring. At this stage, the Scottish Government will likely propose amendments to the current Bill to reflect the Minister's correspondence referred to above.

### 5. Implications for IJB

There are no direct implications arising from the recommendations set out in the report.

#### 5.1. Equalities, Fairer Scotland and Health Inequality

There are no direct implications arising from the recommendations of this report.

#### 5.2. Financial

There are no direct financial implications arising from the recommendations of this report.

#### 5.3. Workforce

There are no direct workforce implications arising from the recommendations of this report.

#### 5.4. Legal

There are no direct legal implications arising from the recommendations of this report



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### 5.5. Unpaid Carers

There are no direct implications relating to unpaid carers arising from the recommendations of this report

### 5.6. Information Governance

There are no direct information governance implications arising from the recommendations of this report

### 5.7. Environmental Impacts

There are no direct environmental implications arising from the recommendations of this report.

### 5.8. Sustainability

There are no direct sustainability implications arising from the recommendations of this report..

### 5.9. Other Implications

There are no other direct implications arising from the recommendations of this report

## 6. Management of Risk

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary

### 6.1. Identified risks(s)

There are no identified risks related to this report

### 6.2. Link to risks on strategic or operational risk register: